

Article 1- Corporate Identity/Entrepreneur

V&M watches

Phone number: +31626883398

E-mail: info@vmwatches.nl

Chamber of commerce number: 60028874

VAT identification number: NL189067767B02

Article 2- Offer If an offer has a limited validity or has other specifications, this will be emphatically mentioned.

The offer contains a complete and accurate description of the offered products. The description is sufficiently detailed to enable a proper consumer's assessment of the products. The images used by the entrepreneur are true representations of the products. Obvious mistakes and errors do not bind the entrepreneur.

Article 3- Right of Withdrawal

After online purchasing products the consumer has the possibility to disband the agreement without giving reasons during 7 days. The cooling off period starts on the day after the consumer receives the product or a pre-designated representative by the consumer made known to the entrepreneur.

During the cooling off period the consumer shall treat the product and the package carefully. He shall unpack or use the product only to that extent to as far as it is necessary to judge if he wishes to keep the product. If he does want to execute the right of withdrawal, he shall return the product with all accessories and -if reasonably possible- in the original conditioning and packaging to the entrepreneur, in accordance with the provided reasonable and clear instructions of the entrepreneur.

In order to execute the right of withdrawal, the consumer must inform us by email (info@vmwatches.nl) and will ship the product back within 7days.

The right of withdrawal is only active for EU sales.

Article 4- Withdrawal Costs

If the consumer executes the right of withdrawal, he will have to pay no more than the costs of returning the product.

If the consumer has made a payment, the entrepreneur shall pay back this amount as soon as possible but no later than within 14 days after the return shipment has received the entrepreneur.

Article 5- Pricing

The in the offer mentioned prices do not include VAT or shipping costs. The offers are "margin" products. VAT has been paid and can not be reimbursed.

Article 6- Conformity and Guarantees

The watches movement is covered under our 90 day warranty.

Our warranty does not apply to damage done by inappropriate use or miss treatment of your watch. We will also not be able to honour the warranty period if a third party has opened up the watch. Please call if you have any problem with your watch within the warranty period.

The warranty does not extend to the waterproofment, watch bracelets, watch cases, watch glasses, buttons and crowns nor does it cover any damage done to the case and the movement by water or moisture entering the watch because of a handling error.

Article 7- Delivery and Execution

The entrepreneur shall observe in utmost care the reception and execution of orders of products and when assessing applications for services.

The address that has been made known by the consumer to the entrepreneur is considered to be the delivery place.

For information about the transittime to your country please email to: info@vmwatches.nl

Please inform yourself when buying outside the EU. There can be possible costs from the customs. The costs from custom tax etc are on the buyer.

Please contact your local customs agency for information about the height of the taxes before buying one of our products.

The mentioned transit times are indicative. No rights can be derived from this information. Customs can delay a transittime.

The risk of damage and/or loss of products rest with the entrepreneur until the moment of delivery at the consumer or a pre-designated and an announced representative to the entrepreneur, unless otherwise expressly agreed. If you receive a damaged product, you should report this by email within three days. You can send this email to: info@vmwatches.nl

Article 8- Payments

We accept the following payments: -Cash

-Bank transfer. Please email to info@vmwatches.nl for further details when you choose this form of payment.

-By cash card

-Payment by PayPal (additional costs starts with 4% off the total price but depends on the country of the buyer. Please contact us for more information via info@vmwatches.nl).

Article 9- Viewing / Collection of items

Viewing/collection is strictly by appointment only. An 24hour notification is necessary because all our watches are stored in a bank vault.

Article 10- Reservations

We can reserve one of our products for 48hours without a down payment.

Reservations longer than 48hours become valid after a down payment (10% from the total costs) has been done. The reservation is valid during the next 7days. When the transaction hasn't been completed within these period the reservation and the down payment will be terminated.

Article 11- Complaints

If you have any complaints about our business or one of our products please reach out to info@vmwatches.nl

We will process your complain within 5 business days.

Article 12- Disputes

Dutch law exclusively applies to agreements between entrepreneur and consumer whereupon these general conditions/terms are related to.